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ARIZONA CORPORATION COMMISSION

June 23, 2021

RE: In the matter of Proposed Modifications to the Rules Regarding Termination of Service (Docket No. RU-00000A-19-0132)

My Fellow Commissioners and All Regulated Retail Electric Utilities:

Last week was one of the hottest weeks on record for Arizona in the month of June. Between the dates of June 13th and 19th, the City of Phoenix hit a record high of 118 degrees and experienced four consecutive days over 115 degrees, which was earlier in the year than had ever occurred before.

During this and any other period of extreme heat, public health and safety for all Arizonans is a top priority, especially for our most vulnerable customers. As many members of the public observed in the days leading up to and including the heat wave last week, there was an increased concern over the risk this weather pattern would pose on the comfort and convenience of our retail electric customers.

As our regulated electric utilities know, the Arizona Corporation Commission has an interest in understanding the relationship between retail electric service and indoor heat-related risks.

In light of the above, I am respectfully requesting each regulated retail electric service provider in Arizona to contact each commissioner's office and the Utilities Division director individually as soon as possible and provide all indoor heat-related deaths, incidents, or hospital admissions they are aware of that meet the following conditions:

- the incident may be related to air conditioning ("AC"), such as from a lack of power to the AC unit, a decision not to use the AC unit, or a malfunction of the AC unit;
- the individual was a customer of record of the utility or the incident otherwise occurred within the utility's service territory; and
- the incident occurred this year to date.

Please respond as requested as soon as possible and keep each commissioner's office and the Utilities Division director informed if there are any updates.

To respect the privacy of all customers and their respective families, please do not provide any personally identifiable information in your respective responses and updates to each office and the director.

Thank you,

A handwritten signature in blue ink that reads "Lea Márquez Peterson".

Lea Márquez Peterson
Chairwoman

